



Full year 2014 results and first outlook on 2015

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Accounting Principles

The accounting policies adopted in the preparation of this presentation and for the full year ended December 31, 2014, have been applied on a basis consistent with those adopted for preparing the Annual Financial Statement as at December 31, 2013, to which reference can be made.

The accounting data herewith set forth have been taken from Seat's Report for the full year ended, December 31, 2014, to be filed in compliance with the law. Andrea Servo, Head of the Administration, Finance and Control Department of Seat Pagine Gialle S.p.A., appointed manager responsible for preparation of the financial reports, as resolved by the Company's Board of Directors on October 29, 2013 declares, pursuant to Article 154-bis, paragraph 2, Legislative Decree No. 58, February 24, 1998, that the accounting information contained in this press release corresponds to the accounting records, documents and books of the Company.



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- 1 The Company delivered on its goals for the year 2014
- 2 2014 Seat's results fully in line with guidance despite still tough market conditions
- 3 In the last year, the Company has developed its media agency model increasing the # of partnerships. This has driven a change in Seat's brand image
- 4 The Company has achieved and exceeded the cost saving targets projected for the year 2014 and has already fully identified the cost initiatives necessary to secure the Plan targets for 2015
- 5 Seat's final liquidity at the end of the year at 107 €m, significantly higher than Plan target of 42 €m. Part of the difference is structural and does not include the payment of 30 €m received in February under the settlement offer



The Company delivered on its goals for the year 2014

capacity

own products

party products

Composition proposals



- Approval of the composition with creditors
- Execution of the payment

Refocusing 100% of the Company's attention on its business operations

Capital structure⁽¹⁾



- Positive net financial position
 - Final liquidity higher than Plan target

Rebuilding of the Company's sales

Relaunch of all the Company's

Restarting the sales engine



Simplifying & reducing costs



Incisive measures to reduce costs

Roll out new advertising campaign

Rationalization of the macro-organization

Creation of complete media portfolio via third

Simplification of the corporate structure

- ∎ 73.9 €m
- 107 € vs. 42 €m (excluding 30 €m from the settlement offer)
- 1,393 sales reps (+30% vs. start of 2013) reorganized in 74 field units (DLS)
- Smartbook, new www.paginegialle.it website, Smart Site, new mobile app
- Google, Facebook, Sky, Rai and others
- Improved Company's image
- Indirect cost of labor down 22%
- From 11 to 4 top level executives
- Divestment of Thomson, Cipi, Telegate
- (1) Seat Pagine Gialle S.p.A. figures. At Group level, net financial position amounted to 71.4 €m and final liquidity to 108 €m



Full year results fully in line with guidance...

SEAT⁽¹⁾ BUSINESS KPIs

Euro million

0 1111	lion		201	4		
_		Bus. Plan	Actual	Change	Status	
	Sales orders	348	343	-5	\bigcirc	
	Revenues	400	389	-11		Effects of revenue recognition
	Costs	336	328	-8	\bigcirc	Cost savings higher than FCST
	Industrial costs (% of rev.)	28%	28%	0 pp		
	Commercial costs ⁽²⁾ (% of rev.)	32%	34%	+2 pp		
	Other costs ⁽³⁾ (% of rev.)	24%	23%	-1 pp		
	GOP	64	61	-3		
	Ebitda	32	33	+1	\bigcirc	In line with Business Plan
	Сарех	37	27	-10		Shift to 2015 of investments in process innovation
	Operating FCF	-14	34	+48		
	Final liquidity	42	107	+65	\bigcirc	Higher than Business Plan

Including Seat Pagine Gialle S.p.A. and Web.co S.r.I. (DLS - Digital Local Services companies)
 Reclassification of commercial costs, including advertising and sales personnel costs
 Including general and indirect personnel costs

6



...despite advertising spending in Italy has remained below 2013 levels...

NIELSEN - TREND OF ADVERTISING MARKET IN ITALY (JAN.-DEC. 2014)

Euro million





...and Italian GDP has declined for the third consecutive year

TREND OF GDP IN ITALY (2012-2014)⁽¹⁾

Percentage change over same period previous year





(1) Source: Istat

Revenues at 388.9 €m, about 97% of the Plan target

SEAT⁽¹⁾ - REVENUE BREAKDOWN

-Print advertising

-Online advertising & services

-Voice advertising

-Other revenues

FY'14 Change **Business Plan FY14** FY'13 euro million % of % Revenues mln mln achievement Print adv. above Plan, **Core Revenues** 429.7 340.5 (89.3)(20.8)% 354 96% benefiting from the (32.3)% 112% 120.8 81.9 (39.0)73 **Print advertising** launch of the Smartbook in 2015 (14.0)% 93% 290.9 250.3 (40.6) 270 **Online advertising & services** (10.9)% 226.7 202.1 (24.6)-Online directories & marketing services Online adv. & services -WP unbundled 64.2 48.2 (16.0)(25.0)% 77% 18.0 8.4 (9.7) (53.7)% Voice advertising 11 104% 45.1 48.4 3.3 7.3% 46 Other revenues 0.0 10.0 10.0 -Media agency offer n.s. 18.1 18.9 0.8 4.6% -Direct marketing, merchandising & others media agency offer 27.1 19.5 Voice traffic (7.5)(27.9)% 474.9 388.9 (86.0)(18.1)% 400 97% Total % of FY'13 FY'14 Change Revenue mix (% of tot. revenues) % achievement

21.0%

64.4%

2.1%

12.5%

(4.4) pp

+3.1 pp

(1.7) pp

+3.0 pp

18.2%

67.5%

2.7%

+2.8 pp

(3.1) pp

(0.6) pp

11.6% +0.9 pp

below Plan mainly due to the effects of revenue recognition Strong performance of Other revenues (above Plan) mainly due to the

(1) Including Seat Pagine Gialle S.p.A. and Web.co S.r.I. (DLS - Digital Local Services companies)

25.4%

61.3% 3.8%

9.5%



In 2014 sales cycle, improvement in the rate of decline in the customer base and increase in the average value sustained by successful new customer acquisition

SEAT- CUSTOMER BASE AND ARPA ANALYSIS (2012-2014)

		Unique customers ('000)					Arpa (€)			
		2012	2013	2014	Change	Change	2012	2013	2014	Change Change
_					13 vs. '12	14 vs. '13				13 vs. '12 14 vs. '13
	Total products	386	328	286	(15.1)%	(12.9)%	1,488	1,272	1,302	(14.5)% 2.4%
	Lost	-109	-115	-108	6.0%	(5.9)%				
	Renewed	330	271	219	(17.8)%	(19.4)%				
	New	56	56	67	0.0%	18.7%				
	Δ New vs. Lost	-52	-59	-41	12.4%	(29.5)%				



In the last year, Seat has developed its media agency model increasing the # of partnerships. Not all the client orders have been recognized yet as revenues in 2014

SEAT – MEDIA AGENCY OFFER





(1) Including Facebook and Google Business View

Seat's recent positioning as "one-stop-shop" for SMEs has driven a change in the Company's brand image

SEAT – BRAND IMAGE

	% positive rating - %	% negative ratings ⁽¹⁾			
	May 2013	February 2015			
Satisfaction	-1рр	+14pp			
Propensity to recommend	-1pp	+12pp			
Propensity to repurchase	-3рр	+8pp			
Reliability	+28pp	+48pp			
	% of Promoters -	% of Promoters - % of Detractors ⁽²⁾			
	May 2013	February 2015			
NPS – Net Promoter Score	+8.0pp				



EBITDA at 32.5 €m, in line with Plan target

SEAT⁽¹⁾ - COST BREAKDOWN

							1
euro millio	n FY'13	FY'14	Change		Business	Plan FY14	
			mln	%	mln	% of achievement	Industrial c mainly due
Revenues	474.9	388.9	(86.0)	(18.1)%	400	97%	(which ben
Industrial costs	(107.9)	(107.4)	0.5	0.5%	(110)	102%	in rates), o growing th
% revenue	s 22.7%	27.6%		4.9pp			
General & Labour costs	(136.2)	(125.0)	11.2	8.2%	(132)	106%	Reduction
% revenue	s 28.7%	32.2%		3.5рр			costs ahea stronger ef
Commercial costs	(75.0)	(80.7)	(5.8)	(7.7)%	(79)	98%	expected
% revenue	s 15.8%	20.8%		5.0pp	1		Commercia
Advertising costs	(22.5)	(15.1)	7.4	32.8%	(15)	99%	reflecting th
% revenue	s 4.7%	3.9%		(0.8)pp			'14, of a ne
Total costs	(341.6)	(328.3)	13.3	3.9%	(336)	102%	
% revenue	s 71.9%	84.4%		12.5pp			Adv. costs
Gross Operating Profit	133.3	60.6	(72.7)	(54.6)%	64	95%	Decrease i
% of revenue	s 28.1%	15.6%		(12.5)pp	 		provisions
Bad Debt, Risk Prov. & other	rs (41.0)	(28.1)	12.9	31.5%	(32)	114%	of ~59% of above the
EBITDA	92.2	32.5	(59.8)	(64.8)%	32	101%	
% of revenue	s 19.4%	8.4%		(11.0)pp	 		

Industrial costs behind Plan mainly due to lower print costs (which benefited from a reduction in rates), offsetting the rebates on growing third parties' products

Reduction in general and labour costs ahead of Plan thanks to stronger efficiencies than expected

Commercial costs in line with Plan reflecting the introduction, from Jan. '14, of a new compensation scheme

Adv. costs in line with Plan

Decrease in risk and bad debt provisions (still allowing a coverage of ~59% of overdue credits, slightly above the level of FY'13)

SeatpG

(1) Including Seat Pagine Gialle S.p.A. and Web.co S.r.I. (DLS - Digital Local Services companies)

Final liquidity at December 31, 2014 at 107 €m, 65 €m more than the Plan target

SEAT⁽¹⁾



Final liquidity at December 31, 2014 at 107 €m, higher than the corresponding figure of 42 €m forecasted in the Plan, reflecting:

- structural improvements
- movements which will be partially absorbed in 2015
- lower payments to creditors included in the composition with creditors proposal, the execution of which was originally expected to be completed by the end of 2014, and which has been deferred to 2015 or partially retained against potential liabilities which have not yet occurred



(1) Seat Pagine Gialle S.p.A. figures. At Group level, final liquidity amounted to 108 €m

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Development of the media agency model is ongoing as Seat looks to increase the number of partnerships





The Company is setting up a new market segmentation and specialization of the sales force around 6 clusters

SEAT – MARKET SEGMENTATION AND SALES FORCE SPECIALIZATION





Drivers:

- Consistency with the communication scenarios
- Homogeneity of the target
- Numerical strength of the segments
- Segmentation by cluster and not by economic operator



The Company has already fully identified some cost saving initiatives necessary to secure the Plan targets for 2015

SEAT – 2015 COST SAVING INITIATIVES

SEAT - 2013 000		BP ta	BP targets			
AREA	INITIATIVES	Cumulated 2014-'15	2016	Status		
Indirect Personnel Costs	 Plan for the period 2015-2017 to reduce the workforce by up to a maximum of 330 units (agreement already signed with the trade unions on Feb. 12, 2015) through: Incentives for up to 150 people Use of layoff (CIGS) at zero hours for up to 160 people Reduction in worked days during 2015-2016 for a maximum of 36 days / per capita in the period Further rightsizing of the management structure Salary reduction 	25€m	20€m			
Industrial Costs (web suppliers)	Already started analysis on the rationalization of suppliers in order to reduce the average web production costs	4€m	3€m			
G&A Costs	Full assessment on G&A costs ongoing	7€m	8€m			
Total		36€m	31€m			



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First outlook on 2015

Preliminary results on the trend in client orders acquired as of the end of February 2015 allow Company to keep the economic-financial targets under the Plan unchanged for the year 2015, despite a timid start compared to forecasts, which is considered recoverable over the course of the year



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Seat has a solid market share in a competitive market scenario



- (1) Source: internal estimates based on internal research data (includes web marketing services)
- (2) Source: IAB data (includes directories)

22 (3) Source: internal estimates based on Nielsen and internal research data (includes directories, directories assistance, TV, newspaper, billboards, radio, cinema, brochures, flyers, posters, direct marketing)



In FY'14 solid growth (up 10.9%) in YP online & mobile usage

SEAT – YP ONLINE & MOBILE USAGE⁽¹⁾



Key initiatives and metrics

Web sites

Leading position in the creation and management of sites in Italy: ~100k web sites managed in FY'14 (of which ~39k new ones)

PG.it, PGMobile

Positive impact from:

- continuous product update and SEO refinement
- increasing # of user-generatedcontent reviews: ~400k at the end of Dec. 2014
- increasing influence of social media on user behavior: 419k Facebook fans⁽³⁾ at the end of Dec. 2014



(2) 594.2 millions in FY'14, including all Seat's proprietary products (Yellow & White Pages, TuttoCittà)

23 (3) PG.it only

At the end of Dec. '14, more than 8.9 million mobile application downloads (including all Seat's proprietary products) from 7.0 million at the end of Dec. '13

SEAT - MOBILE APPLICATION DOWNLOADS



Key initiatives and metrics

All proprietary apps

 Growth in total downloads from 7.0m to 8.9m in 1 year

PGMobile⁽²⁾

3.5m downloads for the PGMobile application, of which 1.7m for iOS (iPhone and iPad)

PBMobile⁽²⁾

3.0m downloads for the PBMobile application, of which 1.3m for iOS (iPhone and iPad)

TuttocittàMobile⁽³⁾

1.8m downloads for the TuttocittàMobile application, of which 1.3m for iOS (iPhone)

89.24.24Mobile

0.3m downloads for the 89.24.24 Mobile application (iPhone)

GlamooMobile

0.3m downloads for the GlamooMobile application, of which 0.2m for iOS (iPhone)

(1) Including applications available on iOS (iPhone and iPad), Android (Smartphone and Tablet), Blackberry, Windows Phone and Windows &

(2) Including eBook app downloads

24 (3) Including TuttoCittà NAV app dowloads

(4) Source Audiweb Trends (# of internet users from mobile/smartphone on Italy's population 11-74 yeras-old)

Adjusted final liquidity at Jan. 31, 2015 at 116 €m, including 30 €m paid to the Company in Feb. 2015 under the settlement offer approved by the shareholders' meeting



(1) Seat Pagine Gialle S.p.A. figures. At Group level, final liquidity at the same level of 86 €m

(2) In February 2015, the Company received payment of the entire sum of 30 €m due under the settlement offer approved by the

25 (2) In February 2015, the Company received payme shareholders' meeting held on 27 January, 2015 SeatpG pagine Gialle

Revenues at 408.2 €m, down 95.1 €m or 18.9% and Ebitda at 32.6 €m down 56.9 €m or 63.5%. Ebitda margin at 8.0% of revenues (-9.8pp)

SEAT GROUP P&L

	Revenues				Ebitda	
euro million	FY'13	FY'14	Change	FY13	FY14	Change
Italian Directories ⁽¹⁾	475.1	389.9	(17.9)%	91.5	30.4	(66.8)%
Other Activities	36.7	24.3	(33.8)%	(2.0)	0.4	n.s.
Consodata	15.7	16.3	3.8%	1.5	2.3	53.3%
Сірі	11.2	0.0	n.s.	(2.1)	0.0	n.s.
Europages	9.8	8.0	(18.4)%	(1.4)	(1.9)	(35.7)%
Intercompany elim. & others ⁽²⁾	(8.5)	(6.0)	n.s.	(0.0)	1.8	n.s.
Total	503.3	408.2	(18.9)%	89.5	32.6	(63.5)%
Ebitda margin				17.8%	8.0%	(9.8)pp

(1) Including Seat Pagine Gialle S.p.A., Web.co S.r.I. (DLS - Digital Local Services companies), Glamoo Ltd, Glamoo S.r.I. and Prontoseat S.r.I.



26 (2) Including the effects of deconsolidation of Cipi S.p.A.

Op. free cash flow at 0.6 €m (-123.6 €m) reflecting Ebitda decline (-56.9 €m) and the effect of the payment made in December 2014 of op. debts under the concordato procedure

SEAT GROUP OPERATING FREE CASH FLOW AND DELEVERAGE

euro million	FY'13	FY'14	Cha	nge
			mln	%
Ebitda	89.5	32.6	(56.9)	(63.5)%
Change in operating working capital	70.6	0.3	(70.3)	(99.6)%
Change in operating non-current liabilities & others	(2.1)	(2.4)	(0.3)	(11.7)%
Capital expenditure	(33.7)	(29.9)	3.9	11.5%
Operating free cash flow	124.2	0.6	(123.6)	(99.5)%
Payment of interest expense, net	1.9	1.4	(0.5)	(26.1)%
Payment of income taxes	(3.5)	(6.3)	(2.8)	(80.4)%
Payment of non-recurring and restructuring expense	(22.5)	(42.4)	(20.0)	(88.8)%
Dividend from Telegate	0.0	6.7	6.7	n.s.
Gain from cancellation of the debts admitted to the composition with creditors procedure	0.0	1,444.2	1,444.2	n.s.
Capital increase	0.0	141.0	141.0	n.s.
Foreign exchange adj. & others	(232.1)	(13.9)	218.2	94.0%
Change in Net Financial Debt	(132.0)	1,531.3	1,663.3	n.s.
	FY'13	FY'14	Change	
			mln	
Net Financial Debt	1,459.9	(71.4)	(1,53	31.3)

Operating free cash flow at 0.6 \in m (-123.6 \in m) reflecting Ebitda decline (-56.9 \in m), the effect of the payment made in December 2014 of operating debts under the concordato procedure and a lower amount of capex (-3.9 \in m)

Change in Net Financial Debt (1,531.3 €m) mainly attributable to the execution of composition with creditors proposals which results in the total extinction of debts to banks and to bondholders



Seat Group P&L

SEAT GROUP P&L

euro million	FY13	FY'14	Change
			%
Revenues form sales and services	503.3	408.2	(18.9)%
Operating & Labour costs	(371.1)	(346.6)	6.6%
Gross Operating Profit	132.2	61.6	(53.4)%
% of revenues	26.3%	15.1%	(11.2)рр
Bad Debt, Risk Provisions & others	(42.8)	(29.0)	32.2%
EBITDA	89.5	32.6	(63.5)%
% of revenues	17.8%	8.0%	(9.8)pp



SEAT GROUP P&L BELOW EBITDA

euro million	FY'13	FY'14	Change
			%
EBITDA	89.5	32.6	(63.5)%
% of revenues	17.8%	8.0%	(9.8)pp
Operating amortization, depreciation and write-down	(59.5)	(40.3)	32.2%
Non-operating amortization, depreciation and write-down	(218.4)	(9.6)	95.6%
Non-Recurring & Net Restruct. costs, net	(46.1)	(8.2)	82.1%
ЕВІТ	(234.5)	(25.5)	89.1%
% of revenues	(46.6)%	(6.3)%	(40.3)pp
Interest expense, net	(130.3)	(128.4)	1.5%
Gain (loss) from investment disposal	0.0	(2.6)	n.s.
Gain from cancellation of the debts admitted to the composition with creditors procedure	0.0	1,565.1	n.s.
Profit (loss) before income taxes	(364.7)	1,408.5	n.s.
Income taxes	13.2	(15.1)	n.s.
Profit (loss) on continuing operations	(351.5)	1,393.4	n.s.
Profit (loss) from non current assets held for sale and D.O.	3.7	(18.4)	n.s.
Profit (loss) for the period	(347.8)	1,375.0	n.s.
- of which pertaining to the Group	(347.6)	1,379.2	n.s.
- of which non-controlling interests	(0.2)	(4.1)	n.s.

Profit (1,379.2 €m) for the period benefit from the gain (1,565.1 €m) deriving from cancellation of the debts admitted to the composition with creditors procedure



Balance Sheet

SEAT GROUP

euro million	Dec. 31, '13	Dec. 31, '14	Change
Goodwill and "marketing related" intangible assets	29.1	25.3	(3.8)
Other non-current assets	148.9	147.9	(1.0)
Operating non-current liabilities	(40.3)	(42.4)	(2.1)
Non-operating non-current liabilities	(15.4)	(20.8)	(5.3)
Operating working capital	(56.5)	(12.2)	44.3
Non-operating working capital	(47.8)	5.4	53.2
Non-current assets held for sale and D.O., net	118.7	(0.3)	(118.9)
Net invested capital	136.5	102.9	(33.6)
Equity of the Group	(1,342.9)	174.4	1,517.3
Non-controlling interest	19.5	(0.1)	(19.6)
Total equity	(1,323.4)	174.3	1,497.8
Current financial assets, cash and cash equivalent	(198.5)	(111.2)	87.3
Current financial debts	1,623.2	7.4	(1,615.8)
Non-current financial debts	35.2	32.3	(2.9)
Net financial debt	1,459.9	(71.4)	(1,531.3)
Total	136.5	102.9	(33.6)

