



## Nine Months 2011 Results

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## Safe Harbour

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## Accounting Principles

SEAT Pagine Gialle Group and Seat Pagine Gialle S.p.A. adopted IAS/IFRS starting from January 1, 2005. These accounting standards are consistent with the IAS/IFRS used for preparing the annual and interim financial reports for the year 2011.

The Accounting data herewith set forth have been taken from Seat's report for the nine months 2011, to be filed in compliance with the law. The Company CFO Massimo Cristofori, in his capacity as Manager responsible for preparing the company's financial reports, pursuant to paragraph 2 of Article 154-bis of the Finance Consolidation Act (Italian Legislative Decree 58/1998), states that accounting information contained in this presentation corresponds to the Company's evidence and accounting books and entries.

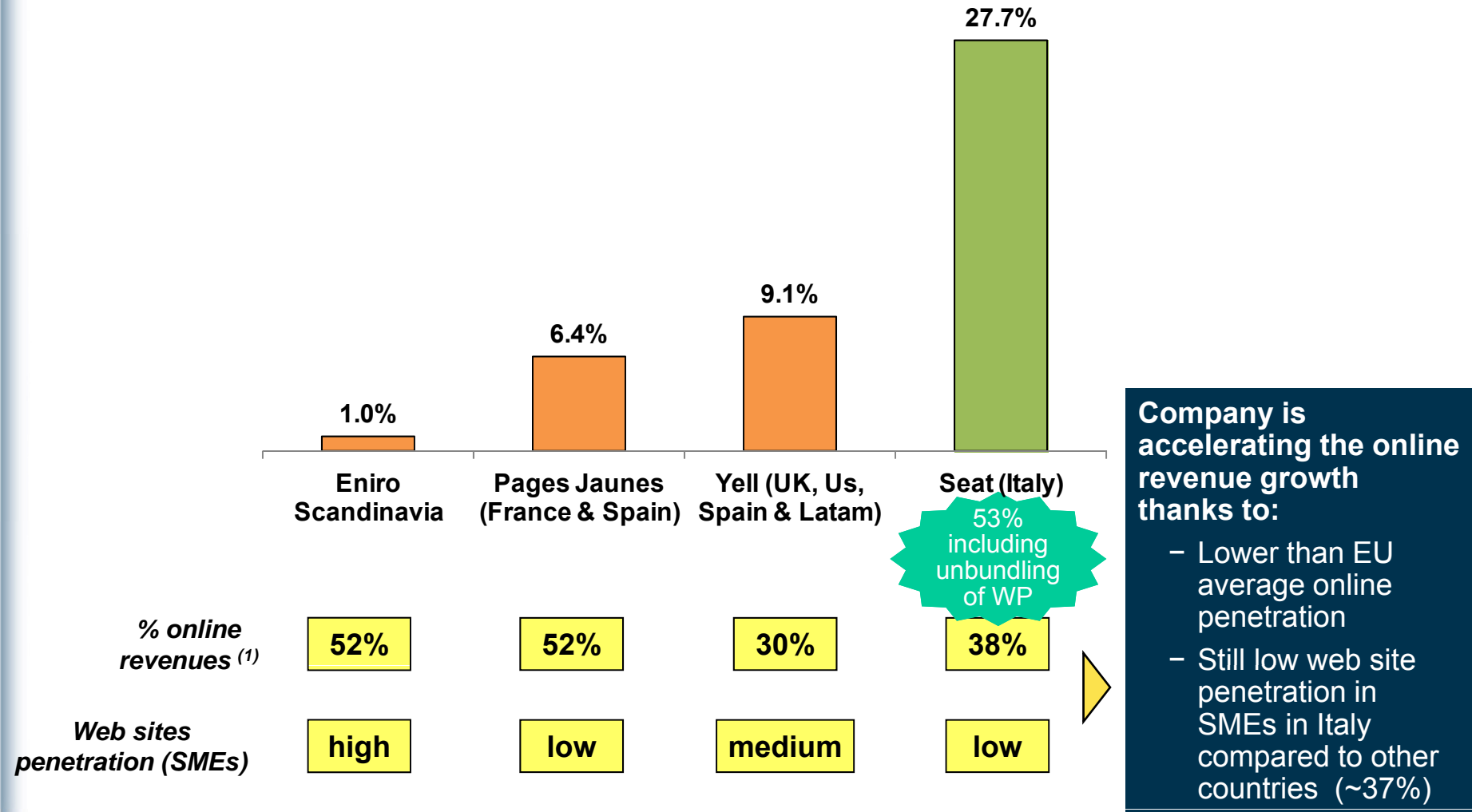
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# In 9M'11 growth (up 27.7%) of online directories & web marketing services thanks to the product & commercial strategy

## SEAT S.p.A. vs. EU MARKETS: ONLINE POSITIONING



Note: Eniro Scandinavia (includes deferral method + media products); Yell (includes digital directories & services)

(1) Based on total revenues

## 9M'11 main achievements

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### **Group**

- 1 Solid OFCF and deleverage despite lower revenues, higher investments and increased cost of debt, thanks to cost management activities and WC improvement

### **Core Italian Business**

- 2 Core revenues down 9.4%:
  - Affected by Q3'11 decline due to the unbundling of WP revenues with a different mix YoY. Trend is not representative of the year-end performance
  - Sustained by the growth (+27.7%) of the online directories and marketing services (+70.7% including the unbundling of WP revenues)
  - Migration from print to online accelerated by the multimedia strategy (~62k new multimedia packages sold) and the unbundling of WP revenues
- 3 First positive results from (i) LaMiaImpresaOnline.it, (>27k web sites, the majority of which were not Seat customers); (ii) app4site (>3.8k customers); (iii) social business (>5.3k customers); Couponing offering launched in October (signed a partnership with Glamoo)
- 4 2011 sales cycle customer base trend is confirming an improvement thanks to lower churn rate and higher new customer acquisition
- 5 Gross Operating margin stable, despite revenue loss, thanks to cost management activities and operating efficiency. Ebitda margin at 47.4% on track towards FY'11 guidance

### **International Operations**

- 6 Telegate/TDL are continuing the evolution towards multimedia (online revenues up more than 20% in 9M'11 for both companies)
- 7 Judgment in favor of telegate, concerning data cost reclamation claims for approx. 94 €m including interest and before taxes for improperly excessive data costs

(1) Based on orders booked – 2011 sales cycle

## Group margins confirmed at high-level despite lower revenues thanks to cost management activities

### SEAT GROUP P&L<sup>(1)</sup>

euro million	Revenues (new criteria) <sup>(3)</sup>			Ebitda (new criteria) <sup>(3)</sup>		
	9M'10	9M'11	Change	9M'10	9M'11	Change
Italian business	<b>642.8</b>	<b>572.2</b>	<b>(11.0)%</b>	<b>307.6</b>	<b>258.9</b>	<b>(15.8)%</b>
Seat S.p.A	605.2	546.2	(9.7)%	307.1	259.1	(15.6)%
Other Italian operations <sup>(2)</sup>	37.6	26.0	(30.9)%	0.5	(0.2)	n.s.
International operations	<b>158.9</b>	<b>137.7</b>	<b>(13.3)%</b>	<b>23.9</b>	<b>14.2</b>	<b>(40.6)%</b>
Thomson	52.9	41.7	(21.2)%	6.3	1.4	(77.8)%
Telegate	92.8	83.6	(9.9)%	16.8	11.2	(33.3)%
Europages	13.2	12.4	(6.1)%	0.8	1.6	100.0%
Eliminations and other adj.	(24.7)	(14.3)	n.s.	0.1	(0.1)	n.s.
<b>Total</b>	<b>777.0</b>	<b>695.6</b>	<b>(10.5)%</b>	<b>331.7</b>	<b>273.0</b>	<b>(17.7)%</b>
<i>Ebitda margin</i>				42.7%	39.2%	(3.5)pp

Italian revenues down 9.7% (core revenues down 9.4%) affected by Q3'11 decline but sustained by the growth (+27.7%) of the online directories and marketing services (+70.7% including the unbundling of WP rev.)

Other Italian revenues affected by disposal of call center activities (end of May '10), but offset by lower intercompany adjustments

Like for like TDL revenues down 16.9% (in £), but online revenues up double digit (+23.4%, at 42% of total revenues)

Telegate Ebitda at 11.2 €m, on track towards FY'11 guidance (≥13€m)

Group margins at high-level benefiting from cost management activities

(1) Revenues include only "Revenues from Sales and Services"

(2) Including Consodata, Cipi, Prontoseat and Pagine Gialle Phone Service

(3) On a comparable basis for new revenue and cost recognition criteria for Seat, Consodata, Thomson, Telegate and Europages

# Solid OFCF and deleverage despite higher investments and cost of debt, thanks to working capital improvement

## SEAT GROUP OPERATING FREE CASH FLOW AND DELEVERAGE

euro million	9M'10	9M'11	Change	
	New criteria <sup>(1)</sup>		mln	%
Ebitda	331.7	273.0	(58.7)	(17.7)%
Change in Operating Working Capital	1.6	63.0	61.4	n.s.
Change in Not Current Operating Liabilities & others	(8.4)	(13.4)	(5.0)	(59.6)%
Investments	(23.4)	(31.9)	(8.5)	(36.4)%
Operating Free Cash Flow	301.4	290.7	(10.8)	(3.6)%
Net cash interests	(126.9)	(155.2)	(28.3)	(22.3)%
SSB cash transaction costs	(22.2)	0.0	22.2	n.s.
Cash taxes	(31.9)	(60.8)	(28.9)	(90.5)%
Not Recurring and Restructuring charges	(21.2)	(23.5)	(2.3)	(10.8)%
Others	(57.5)	(23.1)	34.4	59.9%
Deleverage	41.7	28.1	(13.6)	(32.7)%
	FY 2010	9M'11	Change	
			mln	
Net Financial Debt	2,731.0	2,703.0	(28.1)	

Working Capital: positive impact including also the optimization project

Slight increase of capex mainly related to internet product development

Cash + change in Accrued interests (included in others) equal to 162.4 €m in 9M'10 and to 173.5 €m in 9M'11, reflecting the higher cost of debt (at 8.45% from 7.3% in 9M'10) due to the different debt structure

Cash taxes up as past tax optimization (i.e. customer DB) has expired

Not Recurring and Restructuring charges includes cash outflows mainly related to the Group cost rightsizing plan

Others includes change in accrued interests payable in the next quarters

(1) On a comparable basis for new revenue and cost recognition criteria for Seat, Consodata, Thomson, Telegate and Europages





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# Q3'11 affected by the unbundling of WP (due to a different mix YonY), with print down and online growth related to the new accounting criteria

## SEAT S.p.A.- WP PRINT AND ONLINE REVENUE BREAK-DOWN

<i>euro million</i>	Q1'11 vs. Q1'10	Q2'11 vs. Q2'10	Q3'11 vs. Q3'10	Q4'11 vs. Q4'10
<b>Revenues</b>	<b>Change</b>	<b>Change</b>	<b>Change</b>	<b>Change (E)</b>
-WP print unbundled	(10.4)	(49.9)	(66.8)	
-WP online unbundled	20.6	27.9	25.7	+
<b>WP print&amp;online bundled</b>	<b>10.2</b>	<b>(22.0)</b>	<b>(41.1)</b>	

- In Q1'10 and Q2'10 WP print & online revenues still bundled
- In Q1'11 anticipation of online WP revenues related to 2011/2012 sales cycles
- In Q2'11 offsetting of the Q1'11 positive effect

Q3'11 affected by the unbundling of WP revenues with a different mix YonY:

- WP print: down 66.8 €m (vs. 60.3 €m in H1'11) as in Q3'11 the unbundling involved a significant n# of books in which the % of WP is higher than the avg.
- WP online: up 25.7 €m impacted by new accounting criteria (effective from H1'11)

In Q4'11 expected recovery of both print and online WP revenues

## 9M'11 core revenues sustained by the growth (+27.7%) of the online directories and marketing services (+70.7% including the unbundling of WP)

### SEAT S.p.A.- REVENUE BREAK-DOWN

euro million	9M'10	9M'11	Change	
Revenues	New criteria <sup>(3)</sup>		mln	%
Core Revenues	550.2	498.5	(51.8)	(9.4)%
Print advertising	351.9	182.9	(169.0)	(48.0)%
-YP	134.5	92.6	(41.9)	(31.1)%
-WP unbundled <sup>(1)</sup>	217.5	90.4	(127.1)	(58.5)%
Online advertising & services	168.2	287.1	118.9	70.7%
-Online directories & mkt services	161.2	205.9	44.7	27.7%
-WP unbundled <sup>(1)</sup>	7.0	81.2	74.2	n.s.
Voice advertising	30.1	28.4	(1.7)	(5.6)%
-89.24.24 TYP	25.3	20.6	(4.6)	(18.4)%
-12.40 TWP	4.9	7.8	3.0	60.6%
Others <sup>(2)</sup>	55.0	47.7	(7.2)	(13.1)%
Total	605.2	546.2	(59.0)	(9.7)%
Revenue mix (% core of revenues)	9M'10	9M'11	Change	
-Print advertising	64.0%	36.7%	(27.3) pp	
-Online advertising & services	30.6%	57.6%	+27.0 pp	
-Voice advertising	5.5%	5.7%	+0.2 pp	

### 9M'11 core revenue performance:

- Affected by Q3'11 decline (-19.4%) due to the unbundling of WP revenues with a different mix YoY
- Sustained by the growth (+27.7%) of the online directories & marketing services (+ 70.7% including the unbundling of WP)
- Including the acceleration of the print decline, managed through the multimedia packages strategy and the unbundling of WP

**Other products down mainly affected by decline of revenues from DA traffic (~74% of total), direct marketing products and merchandising activity**

**9M'11 online revenues at 58% of total core revenues (including the unbundling of WP)**

(1) Unbundling of print and online WP orders booked of 2011 sales cycle (on avg. ~40 ÷ 50 mix, based on perceived value after customer survey and on the timing of online product activations)

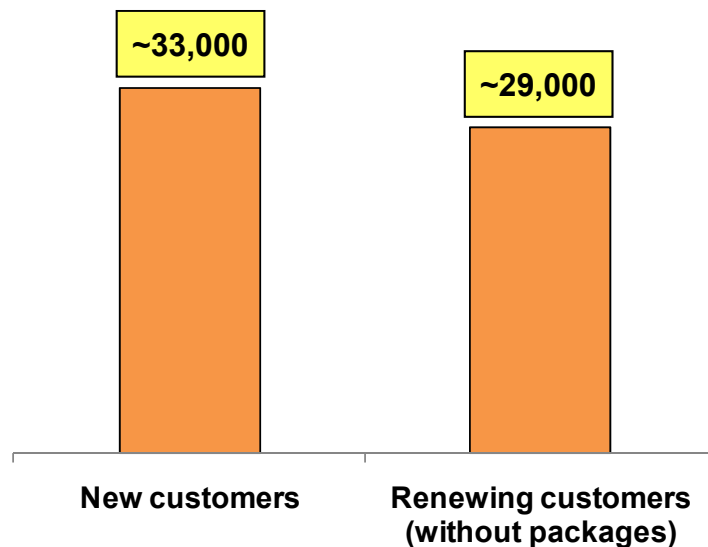
(2) Voice products traffic revenues & others

(3) On a comparable basis for new revenue recognition criteria (not including in H1'10 the unbundling of WP revenues started from July '10)

# Strong take-up of the multimedia packages with focus on new customer acquisition and increased penetration in low-end market segment

SEAT S.p.A.- MULTIMEDIA STRATEGY AND 9M'11 KPIs

**9M 2011 New Multimedia packages (~62,000)**



- Total Arpa: ~1,100 € (lower than 2010) due to acceleration on new customer acquisition from specific sales canvasses in 9M
- Arpa growth of renewing customers (without packages in '10) : +17.5% in 9M'11

**FY 2010 multimedia packages sold ~112k**

In 9M 2011 ~64k multimedia packages (sold in 2010) have been already processed:

- Confirming a very low churn, only related to credit issues (~6%)
- Of which ~1/3 signing a further one-year contract extension with Arpa increase of ~8%
- Including automatic renewals after 1-year contract

**• Total cumulated multimedia packages at the end of Sept. '11: ~170k**

# In 9M'11 usage up 21.4% thanks to mobile and web sites traffic

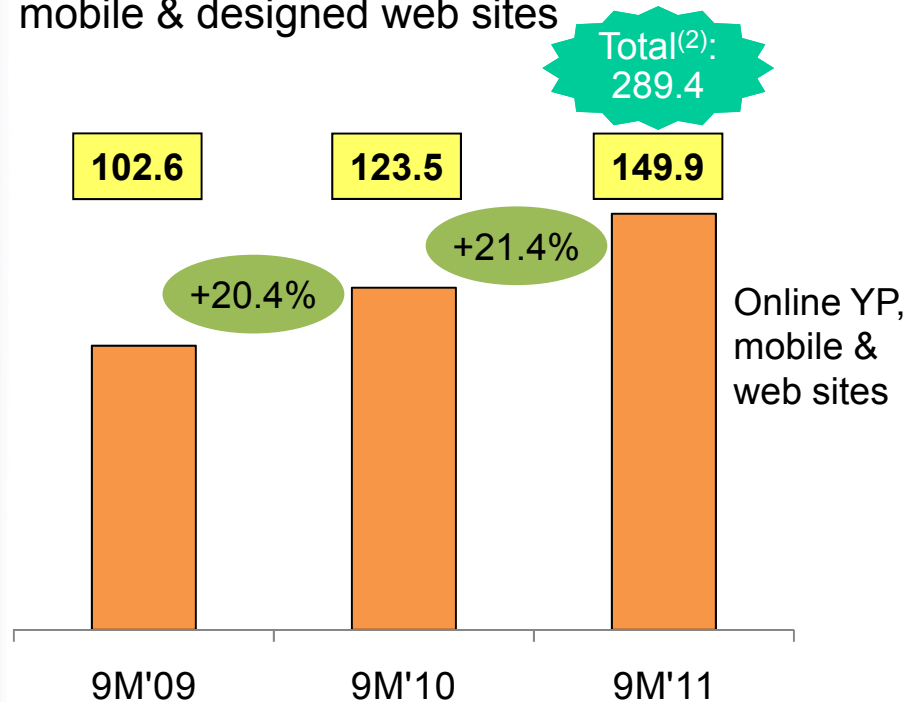
SEAT S.p.A.- ONLINE, MOBILE, WEB SITES YP USAGE<sup>(1)</sup>  
AND YP MOBILE KPIS

Top 3 and Top 9 most downloaded applications for iPad and iPhone

## YP Online, mobile & web site visits<sup>(1)</sup>

millions

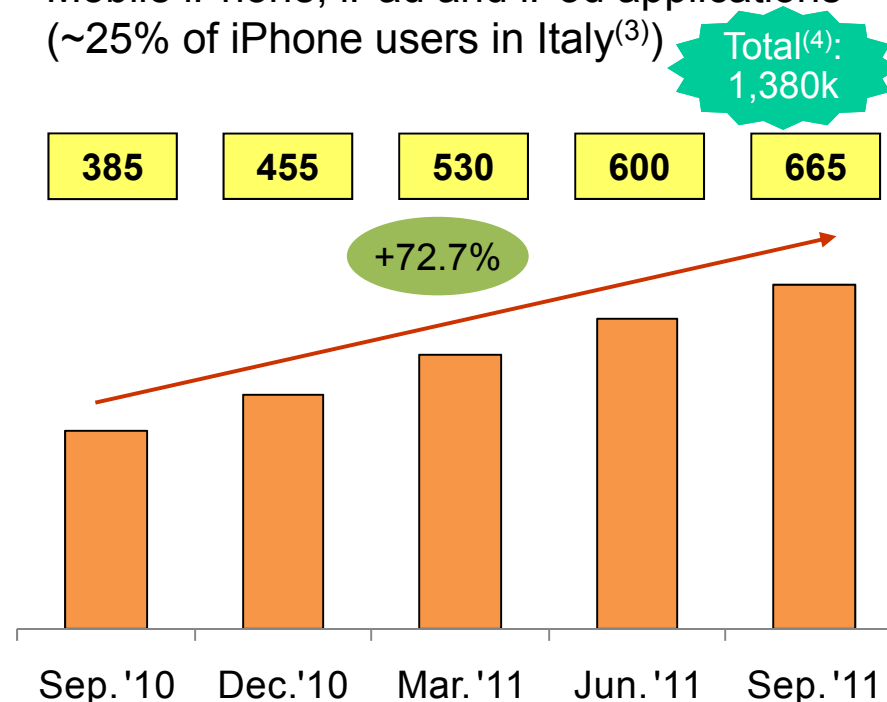
In 9M'11, ~31% of total usage from mobile & designed web sites



## YP Mobile iTunes Application Downloads

'000

In September, 665k free downloads of YP Mobile iPhone, iPad and iPod applications (~25% of iPhone users in Italy<sup>(3)</sup>)



(1) Source: SiteCensus-Nielsen Netratings

(2) Including all properties (Yellow & White Pages, Tuttocittà)

(3) Source: Comscore

(4) Includes YP iPhone, iPad, and iPod app.; YP Android, Blackberry, WindowsPhone7, Nokia Ovi, Samsung Bada app.; WP Mobile & 89.24.24 iPhone app.

## 9M'11 Gross Operating margin stable, despite revenue loss, thanks to cost management activities and operating efficiency

### SEAT S.p.A.- COST BREAK-DOWN

euro million	9M'10	9M'11	Change	
	New criteria		mln	%
<b>Revenues</b>	<b>605.2</b>	<b>546.2</b>	(59.0)	<b>(9.7)%</b>
Industrial costs	(90.4)	(85.5)	4.9	5.5%
% revenues	14.9%	15.6%		0.7pp
General & Labour costs	(96.8)	(87.7)	9.0	9.3%
% revenues	16.0%	16.1%		0.1pp
Commercial costs	(79.1)	(70.7)	8.4	10.6%
% revenues	13.1%	12.9%		(0.2)pp
Advertising costs	(12.5)	(12.0)	0.6	4.6%
% revenues	2.1%	2.2%		0.1pp
<b>Total costs</b>	<b>(278.8)</b>	<b>(255.9)</b>	23.0	8.2%
% revenues	46.1%	46.8%		0.7pp
<b>Gross Operating Profit</b>	<b>326.4</b>	<b>290.3</b>	(36.0)	<b>(11.0)%</b>
% of revenues	53.9%	53.2%		(0.7)pp
Bad Debt, Risk Prov. & Others	(19.2)	(31.2)	(12.0)	(62.5)%
<b>EBITDA</b>	<b>307.1</b>	<b>259.1</b>	(48.1)	<b>(15.6)%</b>
% of revenues	50.8%	47.4%		(3.4)pp

- From Q3'11 new reclassification of industrial costs which now include web publisher costs<sup>(1)</sup> (before accounted in the commercial costs)
- As % of revenues, stable General, Labour and Commercial costs reflecting cost management activities and operating efficiency

Gross Operating margins stable, despite revenue loss

- As % of revenues, bad debt provisions at ~3.6% vs. ~2.6% (reserve still at ~42% of overdue credits, in line with the level of coverage at the end of Dec. '10)
- Risk provisions up ~0.7 €m like for like (H1'10 benefiting of one-off release of 4.5 €m related to '07 traffic cost claim)

Ebitda margin at 47.4% on track towards FY'11 guidance

(1) Web publisher costs represent fees payable to search engines and other web portals as part of the reselling product offering

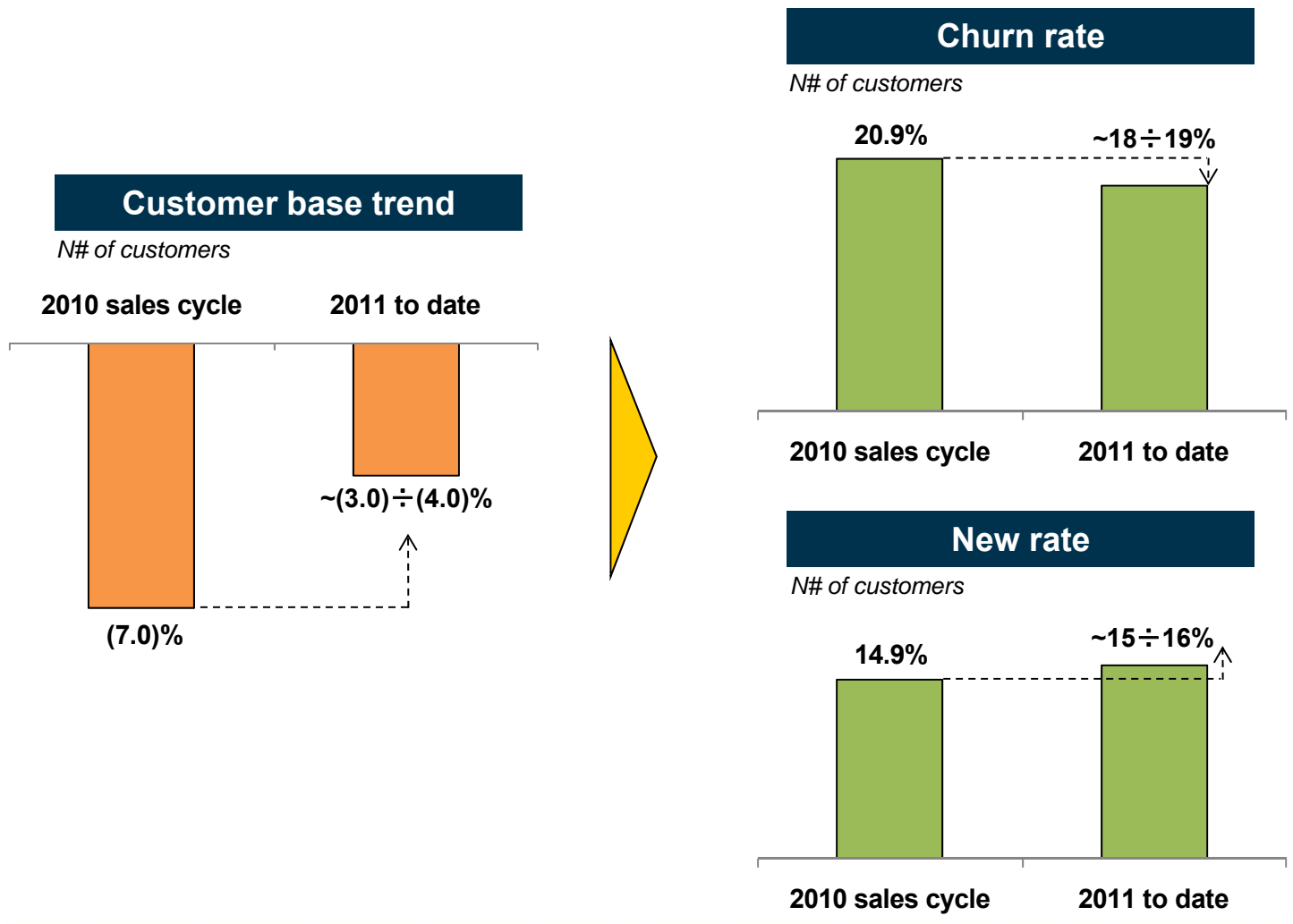
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# 2011 sales cycle trend (based on >95% of orders already processed) is confirming an improvement both in churn rate and new customer acquisition

SEAT S.p.A. – 2011 SALES CYCLE<sup>(1)</sup> BASED ON >95% OF ORDERS PROCESSED

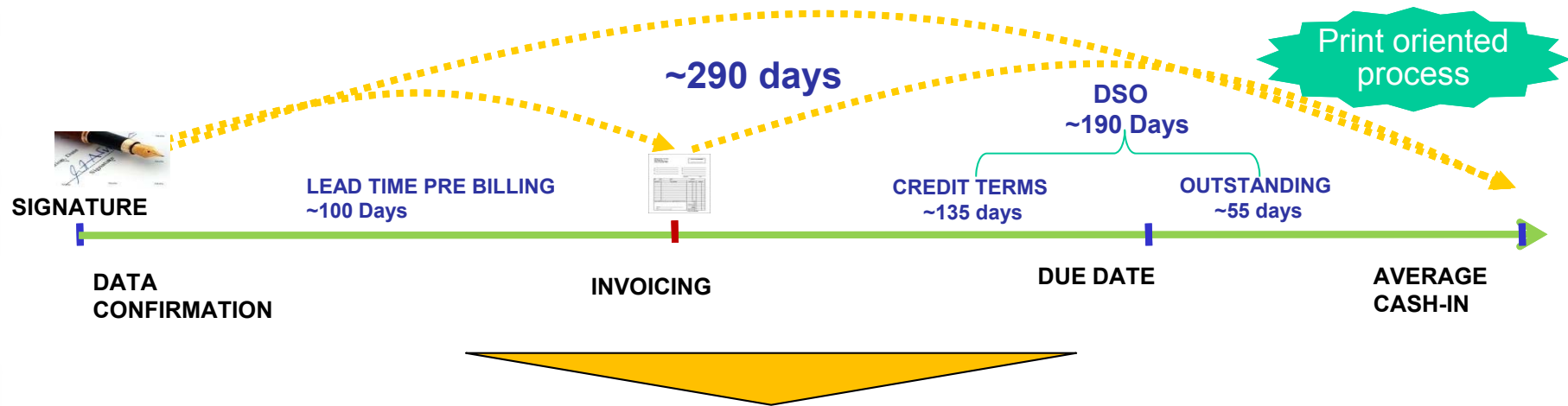


(1) Based on orders booked as of the end October 2011



The new project to improve WC in 2011/12, launched in January 2011, is progressing ahead of initial expectations

**Lead Time Analysis of the Order-to-Cash Process (2009) – SMEs sales**



**From January 2011, roll out of new conditions both to new and existing customers**

**500€m value of contracts managed with new conditions**

- 100% of new customers with brand new conditions, showing strong reduction in the n# of days
- ~70% of renewing customers with improving conditions



~40 days of lower terms vs. 2010 (WC project progressing ahead of initial expectations)

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# International operations - revenue and Ebitda break-down

## SEAT GROUP – INTERNATIONAL OPERATIONS P&L

euro million	Revenues (new criteria)			Ebitda (new criteria)		
	9M'10	9M'11	Change	9M'10	9M'11	Change
<b>Int'l operations</b>	<b>158.9</b>	<b>137.7</b>	<b>(13.3)%</b>	<b>23.9</b>	<b>14.2</b>	<b>(40.6)%</b>
Thomson	52.9	41.7	(21.2)%	6.3	1.4	(77.8)%
Telegate	92.8	83.6	(9.9)%	16.8	11.2	(33.3)%
Europages	13.2	12.4	(6.1)%	0.8	1.6	100.0%
<i>GBP million</i>						
Thomson	45.3	36.4	(19.6)%	5.4	1.2	(77.8)%
<b>Thomson (like for like)<sup>(1)</sup></b>	<b>43.8</b>	<b>36.4</b>	<b>(16.9)%</b>	<b>4.4</b>	<b>1.2</b>	<b>(72.7)%</b>

### Thomson (Gbp like for like basis)

- Online revenues up 23.4% at 42% of total revenues
- Top line decline (-16.9%) affecting Ebitda despite cost cutting (3.8 €m); expected recovery in Q4 (FY Ebitda ≥4€m)

### Telegate

- In Germany advertising revenues up 20.9%, at 33.9% of total (vs. 25.5% in 9M'10)
- Group Ebitda in line with FY guidance (≥13€m)

### Europages

- Ebitda improvement thanks to focus on cost management (1.5 €m)

(1) Net of some print editions (1.5 £m in 9M'10) shifted from 9M'11 to Q4'11

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## Outlook 2011

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### **Italy:**

- FY'11 Italian revenues are confirmed at -5 ÷ -7% vs. FY'10 (based on “new recognition criteria”) with:
  - Growth of the online revenues, including the unbundling of White Pages, expected in excess of 50%, with web marketing services at ~30% of total
  - Target of more than 180k total multimedia packages
  - A clear improvement of the customer base rate of decline in the 2011 sales cycle (vs. -7.0% in 2010 sales cycle)

### **International Operations:**

- TDL and Telegate are expected to grow online & media revenues double digit, continuing the evolution towards multimedia business

### **Group:**

- Group Ebitda is expected at ~365 ÷ 385 €m (~415 ÷ 435 €m with “old recognition criteria”) sustained by cost management vs. 416 €m of FY 2010
- The new recognition criteria will not have impact on operating cash flows as the lower Ebitda will be offset by an equal working capital change
- The new project to improve WC in 2011/'12, launched in January 2011, is progressing ahead of initial expectations

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# Q & A

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# Seat Group P&L

## SEAT GROUP P&L

<i>euro million</i>	9M 2010	9M 2011	Change
	<i>New criteria <sup>(1)</sup></i>		
<b>Sales and Services Revenues</b>	<b>777.0</b>	<b>695.6</b>	<b>(10.5)%</b>
Operating & Labour Costs	(420.9)	(386.0)	8.3%
<b>Gross Operating Profit</b>	<b>356.1</b>	<b>309.6</b>	<b>(13.1)%</b>
<i>% of revenues</i>	45.8%	44.5%	(1.3)pp
Bad Debt, Risk Provisions & Others	(24.5)	(36.6)	(49.4)%
<b>EBITDA</b>	<b>331.7</b>	<b>273.0</b>	<b>(17.7)%</b>
<i>% of revenues</i>	42.7%	39.2%	(3.5)pp

(1) On a comparable basis for new revenue and cost recognition criteria for Seat, Consodata, Thomson, Telegate and Europages



# Seat Group P&L below Ebitda

## SEAT GROUP P&L BELOW EBITDA

<i>euro million</i>	9M 2010	9M 2011	Change
	<i>New criteria<sup>(1)</sup></i>		
<b>EBITDA</b>	<b>331.7</b>	<b>273.0</b>	<b>(17.7)%</b>
% of revenues	42.7%	39.2%	(3.5)pp
Depreciation and Amortization	(48.3)	(44.6)	7.6%
<b>EBITA</b>	<b>283.3</b>	<b>228.3</b>	<b>(19.4)%</b>
% of revenues	36.5%	32.8%	(3.7)pp
Extra-Operating Amortization	(2.3)	(19.6)	n.s.
Not Recurring & Net Restruct. Expenses	(11.0)	(27.7)	n.s.
<b>EBIT</b>	<b>270.0</b>	<b>181.1</b>	<b>(32.9)%</b>
% of revenues	34.8%	26.0%	(8.8)pp
Net Financial Income (Expenses)	(183.5)	(191.9)	(4.6)%
<b>Income Before Taxes</b>	<b>86.5</b>	<b>(10.7)</b>	<b>n.s.</b>
Income Taxes	(42.0)	(22.5)	46.5%
Profit (loss) from discontinued operations / non-current assets held for sale	(0.2)	0.0	n.s.
<b>Net Income</b>	<b>44.4</b>	<b>(33.2)</b>	<b>n.s.</b>
- of which Minority Interest	2.2	0.7	(67.7)%
- of which pertaining to the Group	42.2	(33.9)	n.s.

Extra-Operating Amortization includes goodwill write-downs for Thomson (16.3 €m) and Telegate Holding (1.3 €m) following impairment test over H1'11 period

(1) On a comparable basis for new revenue and cost recognition criteria for Seat, Consodata, Thomson, Telegate and Europages

## Seat Group revenues and Ebitda break-down by legal entity – 9M'11

### SEAT GROUP - REVENUES & EBITDA BREAK-DOWN

<i>euro million</i>	Revenues (new criteria) <sup>(1)</sup>			Ebitda (new criteria) <sup>(1)</sup>		
	9M 2010	9M 2011	Change	9M 2010	9M 2011	Change
<b>Core Italian business</b>	<b>642.8</b>	<b>572.2</b>	<b>(11.0)%</b>	<b>307.6</b>	<b>258.9</b>	<b>(15.8)%</b>
Seat S.p.A	605.2	546.2	(9.7)%	307.1	259.1	(15.6)%
Consodata	14.9	11.7	(21.5)%	1.1	0.8	(27.3)%
Prontoseat	8.1	6.9	(14.8)%	1.0	0.6	(40.0)%
Pagine Gialle Phone Service	6.8	0.5	(92.6)%	0.6	(0.1)	n.s.
Cipi	7.8	6.9	(11.5)%	(2.2)	(1.5)	31.8%
<b>International operations</b>	<b>158.9</b>	<b>137.7</b>	<b>(13.3)%</b>	<b>23.9</b>	<b>14.2</b>	<b>(40.6)%</b>
TDL	52.9	41.7	(21.2)%	6.3	1.4	(77.8)%
Telegate	92.8	83.6	(9.9)%	16.8	11.2	(33.3)%
Europages	13.2	12.4	(6.1)%	0.8	1.6	100.0%
Intercompanies elim. & others	(24.7)	(14.3)	n.s.	0.1	(0.1)	n.s.
<b>Total</b>	<b>777.0</b>	<b>695.6</b>	<b>(10.5)%</b>	<b>331.7</b>	<b>273.0</b>	<b>(17.7)%</b>

(1) On a comparable basis for new revenue and cost recognition criteria for Seat, Consodata, Thomson, Telegate and Europages

## Seat Group revenues and Ebitda break-down by legal entity – 9M'11 on a comparable publication and exchange rate basis for Thomson

### SEAT GROUP - REVENUES & EBITDA BREAK-DOWN

<i>euro million</i>	Revenues (new criteria) <sup>(1)</sup>			Ebitda (new criteria) <sup>(1)</sup>		
	9M 2010 <i>(like for like)</i> <sup>(2)</sup>	9M 2011	Change	9M 2010 <i>(like for like)</i> <sup>(2)</sup>	9M 2011	Change
<b>Core Italian business</b>	<b>642.8</b>	<b>572.2</b>	<b>(11.0)%</b>	<b>307.6</b>	<b>258.9</b>	<b>(15.8)%</b>
Seat S.p.A	605.2	546.2	(9.7)%	307.1	259.1	(15.6)%
Consodata	14.9	11.7	(21.5)%	1.1	0.8	(27.3)%
Prontoseat	8.1	6.9	(14.8)%	1.0	0.6	(40.0)%
Pagine Gialle Phone Service	6.8	0.5	(92.6)%	0.6	(0.1)	n.s.
Cipi	7.8	6.9	(11.5)%	(2.2)	(1.5)	31.8%
<b>International operations</b>	<b>156.3</b>	<b>137.7</b>	<b>(11.9)%</b>	<b>22.6</b>	<b>14.2</b>	<b>(37.2)%</b>
TDL	50.3	41.7	(17.1)%	5.0	1.4	(72.0)%
Telegate	92.8	83.6	(9.9)%	16.8	11.2	(33.3)%
Europages	13.2	12.4	(6.1)%	0.8	1.6	100.0%
Intercompanies elim. & others	(24.7)	(14.3)	n.s.	0.1	(0.1)	n.s.
<b>Total</b>	<b>774.4</b>	<b>695.6</b>	<b>(10.2)%</b>	<b>330.3</b>	<b>273.0</b>	<b>(17.4)%</b>

(1) On a comparable basis for new revenue and cost recognition criteria for Seat, Consodata, Thomson, Telegate and Europages

(2) On a comparable publication and exchange rate basis for Thomson



## Thomson – Top line decline affecting Ebitda despite cost cutting

### THOMSON P&L

£ million	9M'10 reported	9M'10 like for like <sup>(1)</sup> <i>New criteria</i>	9M'11	Change		Change <i>like for like</i>	
				mln	%	mln	%
<b>Sales and Services Revenues</b>	<b>45.3</b>	<b>43.8</b>	<b>36.4</b>	(8.9)	<b>(19.6)%</b>	(7.4)	<b>(16.9)%</b>
Operating & Labour Costs	(38.1)	(37.6)	(33.8)	4.3	11.3%	3.8	10.1%
<b>Gross Operating Profit</b>	<b>7.3</b>	<b>6.2</b>	<b>2.5</b>	(4.8)	<b>(65.8)%</b>	(3.7)	<b>(59.7)%</b>
% of revenues	16.1%	14.2%	6.9%		(9.2)pp		(7.3)pp
Bad Debt, Risk Prov. & Others	(1.9)	(1.8)	(1.3)	0.6	31.6%	0.5	27.8%
<b>EBITDA</b>	<b>5.4</b>	<b>4.4</b>	<b>1.2</b>	(4.2)	<b>(77.8)%</b>	(3.2)	<b>(72.7)%</b>
% of revenues	11.9%	10.0%	3.3%		(8.6)pp		(6.7)pp

(1) On a comparable publication basis

## Telegate – Ebitda in line with FY guidance

### TELEGATE P&L

<i>euro million</i>	9M'10	9M'11	Change	
	<i>New criteria</i>		mln	%
<b>Sales and Services Revenues</b>	<b>92.8</b>	<b>83.6</b>	(9.2)	<b>(9.9)%</b>
Operating & Labour Costs	(73.1)	(69.4)	3.7	5.1%
<b>Gross Operating Profit</b>	<b>19.7</b>	<b>14.2</b>	(5.5)	<b>(27.9)%</b>
<i>% of revenues</i>	21.2%	17.0%		(4.2)pp
Bad Debt, Risk Provisions & Others	(2.8)	(3.0)	(0.2)	(7.1)%
<b>EBITDA</b>	<b>16.8</b>	<b>11.2</b>	(5.6)	<b>(33.3)%</b>
<i>% of revenues</i>	18.1%	13.4%		(4.7)pp

# Balance Sheet

## SEAT GROUP

<i>euro million</i>	Dec. 31, '10	Sept. 30, '11	Change
	<i>New criteria</i>		
Goodwill and Customer Data Base	<b>2,651.3</b>	<b>2,630.6</b>	<b>(20.6)</b>
Other Not Current Assets	242.0	186.5	(55.5)
Not Current Liabilities	(82.7)	(56.2)	26.5
Working Capital	102.3	102.6	0.2
Net assets from discontinued operations	(0.3)	(0.3)	(0.1)
Net Invested Capital	<b>2,912.6</b>	<b>2,863.2</b>	<b>(49.5)</b>
Total Stockholders' Equity	228.7	205.2	(23.4)
Net Financial Debt - Book Value	<b>2,684.0</b>	<b>2,657.9</b>	<b>(26.1)</b>
Total	<b>2,912.6</b>	<b>2,863.2</b>	<b>(49.5)</b>
Net Financial Debt	<b>2,731.0</b>	<b>2,703.0</b>	<b>(28.1)</b>
IAS Adjustments	(47.0)	(45.0)	2.0
Net Financial Debt - Book Value	<b>2,684.0</b>	<b>2,657.9</b>	<b>(26.1)</b>

# By 2013 Seat is expecting to complete the transformation to the “The Local Internet Company” and to start a grow path

## SEAT S.p.A. AND GROUP 2011-2013 STRATEGIC GUIDELINES AND 2015 PROJECTIONS

GDP projections  
published in  
June '11

2011-2013 Strategic Guidelines and 2015 Projections (new criteria)				
euro million	2010 act.	2011E	2013E	2015E
Italian GDP growth <sup>(1)</sup>		~1.0%	~1.0%	~1.0%
<b>Seat S.p.A.</b>				
Revenues	798	~740÷760	~750÷770	Single digit growth in '14-15
-Online revenues	253	~380÷400	~500÷520	~80% of total revenues
-Of which Web services		~30%	~45%	~50% of online revenues
-Ebitda margin	47.4%	>46%	>45%	>45%
<b>Other Companies</b>				
Ebitda	38	>20	>20	~Flat trend
<b>Group</b>				
Ebitda	416	~365÷385	~360÷380	>400
Ebitda (old criteria)	483	~415÷435	~375÷395	>400

### ITALY

- Stabilization/growth of customer base from 2012
- Online revenues up to ~80% by '15 (of which ~ 50% of total online revenues from Web Marketing Services)
- Keeping 2013 Ebitda margin above 45% despite the shift in revenue mix , thanks to cost management and operating efficiency ('11-'13 cumulated >50€m vs. inertial cost trend)

### GROUP

- Growing Ebitda in 2013 (bottom in 2012) substantially back to 2011 level and projected to be at >400 €m by the end of 2015
- Cumulated 2011-13 Group Operating FCF at ~1,100 €m sustained by:
  - New project, launched in January '11, to improve WC
  - Capex, focused on product innovation, expected at <50 €m per year

(1) Source: Economist Intelligence Unit, Italian country report, June 2011